



Embarq Corporation  
EMBARQ.com  
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Overland Park, KS 66211

July 8, 2009

Ms. Beth Salak  
Director, Division of Competitive Markets and Enforcement  
Attention: Tariff Section  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: **TL727**

Dear Ms. Salak:

Attached for filing, please find the following revised pages for the Embarq Florida, Inc. General Exchange Tariff. This filing is submitted with a proposed effective date of July 10, 2009. The Company's tariffs are available on its website at [www.embarq.com/tariffs](http://www.embarq.com/tariffs).

General Exchange Tariff

Section A2	Third Revised Contents Sheet 2	Section A4	Second Revised Sheet 7
	Sixth Revised Sheet 29		Third Revised Sheet 8
Section A3	Nineteenth Revised Sheet 59		Sixth Revised Sheet 12

This filing proposes to update the Lifeline Assistance Program and the Link-Up Florida income eligibility test to 150% of the federal poverty income guideline in compliance with recent changes to Florida Statute 364.10(3)(a) due to SB 2626 and changes the reference to the federal food stamp program to Supplemental Nutrition Assistance Program (SNAP). This filing also standardizes language in the Lifeline Assistance Program and deletes references to employee concessions.

If you have questions or need additional information regarding this filing, please call Sandy Khazraee at 850-847-0173.

Sincerely,

A handwritten signature in cursive script that reads "Debra Levy".

Debra A. Levy

cc: Sandy Khazraee  
Attachments

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A2

By: John M. Felz  
Director

Third Revised Contents Sheet 2  
Cancelling Second Revised Contents Sheet 2  
Effective: July 10, 2009

GENERAL REGULATIONS

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A2

By: John M. Felz ~~F. B. Peag~~  
Director

Third ~~Second~~ Revised Contents Sheet 2  
Cancelling Second ~~First~~ Revised Contents Sheet 2  
Effective: July 10, 2009 ~~April 1, 2005~~

GENERAL REGULATIONS

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(C)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A2

BY: John M. Felz ~~F. B. Peag~~  
Director

~~Sixth Fifth~~ Revised Sheet 29  
Cancelling ~~Fifth Fourth~~ Revised Sheet 29  
Effective: July 10, 2009 ~~November 1, 2006~~

GENERAL REGULATIONS

C. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

14. Suspension of Business and Residence Service (Vacation Service)

b. Application of Charges

- 2) Any other regulated recurring rates, e.g., features, listings, applicable on the same account during the suspension period will be billed at 0% of the tariff rate.
- 3) Solutions Packages or Bundles that are sold only through promotions are not eligible for this discount.
- 4) Business Service - The following regulations shall also be observed in the Central Telephone exchanges of the Company:
  - a) Digital Centrex dormitory stations shall be exempt from the minimum 3/4 annual rate regulation.
  - b) Where a portion of a Digital Centrex System is suspended (administrative or dormitory service) and the suspension rate results in a monthly amount lower than the minimum monthly charge described in Section A12, no credit is allowed toward fulfilling the initial service period.

15. ~~Reserved For Future Use~~ Residence Service for Company Employees

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- ~~a. Employees of the Company will receive concessions as specified in the Company's Employee Concession Service Practice.~~
- ~~b. For retired employees of the Company, the retirement benefits as specified in the Employee Concession Service Practice will apply.~~

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(D)

16. School and Library Discounts

a. General

The Universal Service Support Mechanism was established to ensure affordable telecommunications service to all Americans including low-income consumers and eligible schools and libraries. Public and private schools (grades Kindergarten - Twelve) and public libraries, may be eligible for discounts (Support) through the Schools and Libraries Universal Service Support Mechanism (E-Rate Program) in connection with the purchase of Company services and equipment (Service). In addition, these Customers may be eligible for state or local corollaries to the E-Rate Program.

b. Application for Support

1) E-Rate Program

The Customer will abide by all E-Rate Program rules for receipt of Support. The Customer is responsible for applying to the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (or other authorized E-Rate Program administrator) for Support from the E-Rate program each year the Customer is eligible for the Support. The Customer will notify the Company in writing within 30 days of its receipt of a Funding Commitment Decision Letter from the SLD along with a copy of the notice and other relevant documentation as requested by the Company.

(M) Material now appearing on this sheet formerly appeared on Third Revised Sheet 28.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A3

By: John M. Felz  
Director

~~Nineteenth~~ ~~Eighteenth~~ Revised Sheet 59  
Cancelling ~~Eighteenth~~ ~~Seventeenth~~ Revised Sheet 59  
Effective: July 10, 2009 ~~October 28, 2008~~

BASIC LOCAL EXCHANGE SERVICE

J. LIFELINE ASSISTANCE PROGRAM

1. General

- a. The Interstate Subscriber Line Charge Waiver and Matching Program adopted by the Florida Public Service Commission is a Lifeline Assistance Program and provides for a federal credit equal to 100% of the Interstate Subscriber Line Charge (SLC) of ~~\$6.42~~ as shown in the Interstate Access Tariff, Section 4, an equivalent Company provided subsidy of \$8.00, plus an additional federal reduction of \$3.50. ~~for a total credit of up to \$17.92 per month.~~ Effective October 1, 2000, eligible applicants living on federally recognized Native American reservations will receive an additional credit of up to \$25.00 sufficient to reduce the monthly rate for local service to no less than \$1.00 inclusive of the subscriber line charge.
- b. The federal and Company credits are applied to the local service bills for qualified residential recipients of public assistance who apply for the credits and authorize agency verification of their participation in at least one of the following programs: Temporary Assistance to Needy Families (TANF), Medicaid, Supplementary Security Income (SSI), **Supplemental Nutrition Assistance Program (SNAP)**, ~~food stamps~~, Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program (free meals program only).
- c. An applicant living on federally recognized Native American reservations is eligible for additional credit as outlined in J.1.a. preceding, if he/she is currently a recipient of benefits from one of the following assistance programs: Temporary Assistance to Needy Families (TANF), Medicaid, Supplementary Security Income (SSI), **Supplemental Nutrition Assistance Program (SNAP)**, ~~food stamps~~, Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP), Federal Public Housing Assistance, Bureau of Indian Affairs (BIA) General Assistance, Tribally Administered Temporary Assistance for Needy Families, Head Start (only for those meeting its income qualifying standard) and National School Lunch Program (free meals program only).
- d. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed ~~150~~**135**% of the federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Office of Public Counsel (OPC) for eligibility certification.
- e. Lifeline Assistance is available for one telephone line per residence, at the customer's principle place of residence.

(T)  
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(C)

(C)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

Section A4

By: John M. Felz ~~F. B. Peag~~  
Director

~~Second First Revised Sheet 7~~  
Cancelling First Revised ~~Original~~ Sheet 7  
Effective: July 10, 2009 ~~January 1, 1997~~

SERVICE CHARGES

C. REGULATIONS (Cont'd)

9. A Record Change Charge will be appropriate for changes from residence to business service. From business to residence service, a Secondary Service Ordering Charge will apply if a telephone number change is required.

~~10. Concessions~~

~~a. In connection with service at a concession rate, except for employee concession, no concession is allowed from the regular service connection charges.~~

~~b. In connection with Residence Service for Company Employees, which is furnished at a reduced rate, a reduction is allowed from the regular service connection charges, as specified in Section A2.~~

(D)

(D)

D. SERVICE CHARGES FOR MOVES AND CHANGES

1. Charges for changes requested by the subscriber apply as follows:

a. Additions or changes to directory listings except for corrections to the listing or address or changes initiated by the Company.

b. Telephone number changes requested by the subscriber.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

Section A4

By: John M. Felz ~~F. B. Peag~~  
Director

Third ~~Second~~ Revised Sheet 8  
Cancelling Second ~~First~~ Revised Sheet 8  
Effective: July 10, 2009 ~~April 1, 1997~~

SERVICE CHARGES

D. SERVICE CHARGES FOR MOVES AND CHANGES (Cont'd)

1. (Cont'd)

c. For rearrangement of drop wire, protector, and/or Telephone Network Interface Device (TNI), the Secondary Service Ordering Charge, Premises Visit Charge and the Premises Work Charge applicable to the access line or PBX trunk, as appropriate, will apply.

2. Secondary service ordering charges apply for moving or changing existing service, or adding new or additional service other than access lines.

3. Charges for moves and changes do not apply as follows:

a. Stations for which no exchange service charges apply; i.e., Company stations, ~~whether installed in offices or residences of Company officials or employees.~~ (D)

~~b.~~ (D)

b. ~~c.~~ Moves or changes required for the proper maintenance of the service. (T)

c. ~~d.~~ Changes in telephone number made where, in the judgment of the Company, it is necessary for continuation of satisfactory service. (T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

Section A4

By: John M. Felz F. B. Peag  
Director

~~Sixth Fifth~~ Revised Sheet 12  
Cancelling ~~Fifth Fourth~~ Revised Sheet 12  
Effective: July 10, 2009 ~~September 19, 2005~~

SERVICE CHARGES

G. LINK-UP FLORIDA (Cont'd)

2. Regulations (Cont'd)

a. (Cont'd)

- 1) The customer will be responsible for payment of any applicable monthly charges in association with his/her service.
- 2) The Company reserves the right to require a deposit according to the regulations set forth in Section A2.
- 3) Any additional services, other than the basic R-1 service will be at the appropriate tariffed rate.

b. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.

c. The federal credit is applied to the local service bills for qualified residential recipients of public assistance who apply for the credits and authorize agency verification of their participation in at least one of the following programs: Temporary Assistance to Needy Families (TANF), Medicaid, Supplementary Security Income (SSI), **Supplemental Nutrition Assistance Program (SNAP)**, ~~food stamps~~, Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program (free meals program only).

(C)  
(C)

d. For an applicant living on federally recognized Native American reservations, additional assistance programs are as follows: Bureau of Indian Affairs (BIA) General Assistance, Tribally Administered Temporary Assistance for Needy Families, Head Start (only for those meeting its income qualifying standard) and National School Lunch Program (free meals program only).

e. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed ~~150~~**135**% of the federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Office of Public Counsel (OPC) for eligibility certification.

(C)

~~f. From September 19, 2005 through March 31, 2006, relocated victims of Hurricane Katrina from the following areas:~~

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- ~~1. Any Louisiana parish~~
- ~~2. Any Mississippi county~~
- ~~3. Baldwin, Choctaw, Clarke, Greene, Hale, Jefferson, Marengo, Mobile, Pickens, Sumter, Tuscaloosa or Washington Counties in Alabama~~

~~may receive Link Up Florida benefits without qualifying under 2.c. or 2.d above upon self certification of displacement from the above identified areas and qualification for any federal or state disaster relief program.~~

(D)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

BY: John M. Felz  
Director

SECTION A2  
Sixth Revised Sheet 29  
Cancelling Fifth Revised Sheet 29  
Effective: July 10, 2009

GENERAL REGULATIONS

C. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

14. Suspension of Business and Residence Service (Vacation Service)

b. Application of Charges

- 2) Any other regulated recurring rates, e.g., features, listings, applicable on the same account during the suspension period will be billed at 0% of the tariff rate.
- 3) Solutions Packages or Bundles that are sold only through promotions are not eligible for this discount.
- 4) Business Service - The following regulations shall also be observed in the Central Telephone exchanges of the Company:
  - a) Digital Centrex dormitory stations shall be exempt from the minimum 3/4 annual rate regulation.
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15. **Reserved For Future Use**

(C)  
(D)  
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(D)

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The Universal Service Support Mechanism was established to ensure affordable telecommunications service to all Americans including low-income consumers and eligible schools and libraries. Public and private schools (grades Kindergarten - Twelve) and public libraries, may be eligible for discounts (Support) through the Schools and Libraries Universal Service Support Mechanism (E-Rate Program) in connection with the purchase of Company services and equipment (Service). In addition, these Customers may be eligible for state or local corollaries to the E-Rate Program.

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

SECTION A3

By: John M. Felz  
Director

Nineteenth Revised Sheet 59  
Cancelling Eighteenth Revised Sheet 59  
Effective: July 10, 2009

BASIC LOCAL EXCHANGE SERVICE

J. LIFELINE ASSISTANCE PROGRAM

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- a. The Interstate Subscriber Line Charge Waiver and Matching Program adopted by the Florida Public Service Commission is a Lifeline Assistance Program and provides for a federal credit equal to 100% of the Interstate Subscriber Line Charge (SLC) as shown in the Interstate Access Tariff, Section 4, an equivalent Company provided subsidy of \$8.00, plus an additional federal reduction of **\$3.50**. Effective October 1, 2000, eligible applicants living on federally recognized Native American reservations will receive an additional credit of up to \$25.00 sufficient to reduce the monthly rate for local service to no less than \$1.00 inclusive of the subscriber line charge. (T)  
(T)
- b. The federal and Company credits are applied to the local service bills for qualified residential recipients of public assistance who apply for the credits and authorize agency verification of their participation in at least one of the following programs: Temporary Assistance to Needy Families (TANF), Medicaid, Supplementary Security Income (SSI), **Supplemental Nutrition Assistance Program (SNAP)**, Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program (free meals program only). (C)
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- d. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed **150%** of the federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Office of Public Counsel (OPC) for eligibility certification. (C)
- e. Lifeline Assistance is available for one telephone line per residence, at the customer's principle place of residence.

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz  
Director

Section A4  
Second Revised Sheet 7  
Cancelling First Revised Sheet 7  
Effective: July 10, 2009

SERVICE CHARGES

C. REGULATIONS (Cont'd)

9. A Record Change Charge will be appropriate for changes from residence to business service. From business to residence service, a Secondary Service Ordering Charge will apply if a telephone number change is required.

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(D)

D. SERVICE CHARGES FOR MOVES AND CHANGES

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GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz  
Director

Section A4  
Third Revised Sheet 8  
Cancelling Second Revised Sheet 8  
Effective: July 10, 2009

SERVICE CHARGES

D. SERVICE CHARGES FOR MOVES AND CHANGES (Cont'd)

1. (Cont'd)

c. For rearrangement of drop wire, protector, and/or Telephone Network Interface Device (TNI), the Secondary Service Ordering Charge, Premises Visit Charge and the Premises Work Charge applicable to the access line or PBX trunk, as appropriate, will apply.

2. Secondary service ordering charges apply for moving or changing existing service, or adding new or additional service other than access lines.

3. Charges for moves and changes do not apply as follows:

a. Stations for which no exchange service charges apply; i.e., Company **stations**.

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b. Moves or changes required for the proper maintenance of the service.

(T)

c. Changes in telephone number made where, in the judgment of the Company, it is necessary for continuation of satisfactory service.

(T)

GENERAL EXCHANGE TARIFF

Embarq Florida, Inc.

By: John M. Felz  
Director

Section A4  
Sixth Revised Sheet 12  
Cancelling Fifth Revised Sheet 12  
Effective: July 10, 2009

SERVICE CHARGES

G. LINK-UP FLORIDA (Cont'd)

2. Regulations (Cont'd)

a. (Cont'd)

- 1) The customer will be responsible for payment of any applicable monthly charges in association with his/her service.
- 2) The Company reserves the right to require a deposit according to the regulations set forth in Section A2.
- 3) Any additional services, other than the basic R-1 service will be at the appropriate tariffed rate.

b. The subscriber must not be a dependent for federal income tax purposes, unless the subscriber is more than 60 years of age.

c. The federal credit is applied to the local service bills for qualified residential recipients of public assistance who apply for the credits and authorize agency verification of their participation in at least one of the following programs: Temporary Assistance to Needy Families (TANF), Medicaid, Supplementary Security Income (SSI), **Supplemental Nutrition Assistance Program (SNAP)**, Federal Public Housing Assistance (Section 8), Low-Income Home Energy Assistance Program (LIHEAP) and National School Lunch Program (free meals program only).

(C)  
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e. Additionally, customers not receiving benefits under one of the preceding programs, and whose total gross annual income does not exceed **150%** of the federal poverty guidelines, meet the requirements of a State established means test and may apply directly to the Office of Public Counsel (OPC) for eligibility certification.

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